**Training Plan**

|  |  |
| --- | --- |
| Theme | BPaaS Evaluation Environment |
| Situation | Targets Business experts, Consultants, and Technical Providers which need to obtain a high-level view of the BPaaS Evaluation Environment, the actual problems that it attempts to solve and the way it solves them. |

|  |
| --- |
| ***Goals:*** |
| The participants obtain a high-level view of the BPaaS Evaluation Environment and the functionalities that it offers |
|  |
| ***Sub-Goals:*** |
| Participants become aware of the Scorecard Approach |
| Participants get introduced how to apply the Scorecard on BPaaS |
| Participants identify the basis for cross-layer monitoring |
| Participants identify the basis for KPI Analysis |
| Participants get indicators where to learn more |
|  |
|  |
|  |
|  |

Planned Training flow

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **ID** | **Topic** | **Method** | **Media** | **Sequence** |
| 1 | Motivation | Presentation | Slides, | *Gaining awareness with personal attitude and appropriate setting.* |
| 2 | Introduction in Scorecard | Presentation,  Workshop | Slides,  ADOSCORE,  ADOxx Dashboard  YouTube | Introduction on the Scorecard Approach using slides.  Showing generic dashboard on:  <https://www.adoxx.org/live/dashboard-use>  Using ADOSCORE for samples. |
| 3 | BPaaS and Scorecard | Presentation,  Workshop | Slides,  YouTube | Introducing how CloudSocket mapped the perspectives, goals and KPIs.  Introduce Cross-Layer Monitoring and corresponding innovation item.  Elaborate how to realise sw sensors that gather the required data.  Use slides, or videos for this. |
| 4 | BPaaS Sample | Presentation | Slides,  YouTube | Introduce the challenges of KPI Analysis.  Demonstrate with videos, how dashboard can be changed.  Introduce KPI Analysis and corresponding Innovation itme. |
| 4 | Conclusion | Presentation | Slides | * Scorecard approach can be applied * Sensors need to be added * KPI Analysis and mapping to higher level is challenging research goal. * Stay in contact with CloudSocket |

Overall Demonstration:

* <https://www.youtube.com/watch?v=9i17BPAw-B8>
* <https://www.youtube.com/watch?v=kHzwH5RMR20>