**Training Plan**

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| Theme | BPaaS Evaluation Environment |
| Situation | Targets Business experts, Consultants, and Technical Providers which need to obtain a high-level view of the BPaaS Evaluation Environment, the actual problems that it attempts to solve and the way it solves them.  |

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| ***Goals:*** |
| The participants obtain a high-level view of the BPaaS Evaluation Environment and the functionalities that it offers |
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| ***Sub-Goals:*** |
| Participants become aware of the Scorecard Approach |
| Participants get introduced how to apply the Scorecard on BPaaS |
| Participants identify the basis for cross-layer monitoring |
| Participants identify the basis for KPI Analysis |
| Participants get indicators where to learn more |
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Planned Training flow

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| **ID** | **Topic** | **Method** | **Media** | **Sequence** |
| 1 | Motivation | Presentation | Slides, | *Gaining awareness with personal attitude and appropriate setting.* |
| 2 | Introduction in Scorecard | Presentation, Workshop | Slides, ADOSCORE,ADOxx DashboardYouTube | Introduction on the Scorecard Approach using slides.Showing generic dashboard on:<https://www.adoxx.org/live/dashboard-use>Using ADOSCORE for samples. |
| 3 | BPaaS and Scorecard | Presentation,Workshop | Slides,YouTube | Introducing how CloudSocket mapped the perspectives, goals and KPIs.Introduce Cross-Layer Monitoring and corresponding innovation item.Elaborate how to realise sw sensors that gather the required data.Use slides, or videos for this. |
| 4 | BPaaS Sample | Presentation | Slides, YouTube | Introduce the challenges of KPI Analysis.Demonstrate with videos, how dashboard can be changed.Introduce KPI Analysis and corresponding Innovation itme. |
| 4 | Conclusion | Presentation | Slides | * Scorecard approach can be applied
* Sensors need to be added
* KPI Analysis and mapping to higher level is challenging research goal.
* Stay in contact with CloudSocket
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Overall Demonstration:

* <https://www.youtube.com/watch?v=9i17BPAw-B8>
* <https://www.youtube.com/watch?v=kHzwH5RMR20>